

## Personal Information

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**Name and Surname :** Ibrahimova Gulcan  
**Date of Birth :** 10.06.1998  
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## Education

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**09.2016-06.2020** **Azerbaijan State University of Economics**  
*Economics faculty / Industry Organization and Management*

- **Entry point : 547**
- **GPA: 94.05 (Honor degree)**

**2021 - 2022** **Baku Design Academy**  
*User Experience and User Interface designer*

- **Research, evaluation and analytics**
- **Usability and A/B testing**
- **Preparing forms and survey**
- **Information Arch, User Flow, Customer journey mapping**
- **Preparing wireframes and UI**

## Experience

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**18.06.2021-11.01.2022** **Kapital Bank OJSC**  
*Telesales / Credit Specialist*

- **Analyzing customer data**
- **Online sales of cash credit and credit card**
- **Giving information to the customers about product of bank and involving them to sale**

## Software

**Figma**  
**Adobe Photoshop**  
**Adobe Illustrator**  
**Microsoft Outlook**  
**Microsoft Word**  
**Microsoft Power Point**  
**Microsoft Excell**

## Language

**Azerbaijan** **Native**  
**English** **Pre-intermediate**  
**Russian** **Beginner**